**Friends & Family August 2019 Electronic Text. Total Responses**

1. **Extremely likely: 49**

All staff approachable and helpful felt Dr Dransfield very helpful and advised me for my ongoing illnesses

The doctor was fabulous

Doctor that served me was so helpful and understandable about my situation.

Appointment booking is made easy through the online appointment system, staff are polite, attentive and understanding.

[1/2] I saw a new doctor today named Beth, she was very approachable and made me feel very comfortable. I also had a very short wait which was a relief as i wa

Very professional and listening

Friendly staff, was seen on time, efficient and helpful

No waiting in and out

in and out . quick and painless

Wonderful caring nurses and staff. I honestly couldn't ask for more care. I will never change doctors surgery

My kids are patience's at foundry surgery not long waiting time reception always helpful n polite n dc hall is the most loviest person my son as mental p

The appointment system is very good and have never had any issues getting one

Dr Frost puts you at ease with her professional and friendly manner

Dr Cooper is very helpful and caring. All the staff are very friendly

Because I was seen to on time and staff are polite and helpful so are the doctors it's a welcoming surgery

Efficency friendly

The treatment and the way I have been treated is first class

You have always looked after my family and I great.

Understanding doctor, explained things well

Listened to what I had to say and give me some good Advice to keep doing what I'm doing

So help full

Appointment was on time and the nurse very friendly and professional

Rey professional and understanding and amazing receptionist staff especially Tracy.

You are simply the BEST !!!!!!!

Dr cooper excellent

The receptionists are so helpful and make you feel comfortable and the doctor was so helpful and understanding thank you

Availability of appointment. Minimal waiting time. Excellent service from practice nurse.

The Nurse Took The Time To Explain Everything And Made Helpful Suggestions In Order To Exercise In Order To Try And Avoid Diabetes

[1/2] Dr listened to me. Examination was carried out with gentle care. Considerate Encouragement given to me. Dr was respectful, courteous and considerate wit

Good service

Best GP nice staff

Nurses are great very nice easy to interact with very caring

Because I'm happy with the service I get.

very helpful and professional however find it way to difficult to get appointments when needed ( needs looking into )

Always excellent care.

Easy to make an appointment and friendly staff

Found the midwife very friendly and helpful.

Very helpful staff and great GPs

Because you always get good service

Because you are all the best x

When request to see a doctor early always find a time suitable

Not long to wait in surgery dr frost very nice and very patient with you

Quick, seen to early, doctor very helpful and gave me sound piece of mind

Not difficult to get a routine appointment, friendly staff, drs and nurses always take time to listen to concerns.

Staff are friendly and helpful which provides a great atmosphere

Excellent doctors, and they explain why or how your symptoms occur

Very quick service, doctor polite and helpful.

Good service.

I can always get an appointment. Friendly and helpful staff

1. **Likely 9**

Doctor was very helpful and understanding and was very calm with my little girl

Cos I'm always happy with my treatments

Thoroughness of questioning, examination and good rapport.

Dr Rodgers who i saw was lovely, very helpful and polite.

Dr EastHam was really helpful and understanding

Nice GP's and staff, just the surgery and waiting areas do look a little tired and dated.

Good Service

Moved to Seacroft recently, just had 2nd appointment, so don't know the surgery yet.

It's an alright surgery, nothing too special though to make it worthy of being extremely likely

1. **Neither likely or unlikely 2**

Waiting too long for appointments and give wrong information

I just needed a fit note

1. **Unlikely 1**

Though I needed antibiotics which I knew my Health visitor couldn't do anything which she then referred me back to the doctors.

1. **Extremely Unlikely 8**

Never have any worries when I need anything from you

The reception staff are rude. I received a voicemail advising that my appointment had been cancelled as the doctor was no longer available and I needed t

Problems with repeat prescriptions - problems with silly times you are allowed to ask for repeat prescription and hand forms in

I will refuse to see this doctor in future

Can always get same day appointment friendly reception staff and fabulous doctors

Because it is too difficult to get an appointment. I am now in hospital. No thanks to your poor service.

Very good and on time today

Always thought this was a good doctors

1. **Don’t know 0**